



Agenda

Licensing and Regulatory Sub- Committee

Tuesday, 22 September 2020 at 10.00 am

Remote meeting via video link



This meeting will be held **remotely**. Committee Members will be provided with the details of how to connect to the meeting one day before the meeting.



Members of the public may observe the proceedings live on the Council's [YouTube](#) channel.

Members:

F. Kelly (Chairman)

N. C. Moses

D. A. Ross

Mari Roberts-Wood
Interim Head of Paid Service

For enquiries regarding this agenda;

Contact: 01737 276182

Email: democratic@reigate-banstead.gov.uk

Published 14 September 2020

Reigate & Banstead
BOROUGH COUNCIL
Banstead | Horley | Redhill | Reigate

1. Apologies for absence

To receive any apologies for absence.

2. Declarations of interest

To receive any declarations of interest.

3. Licensing Hearing Procedure (Pages 5 - 8)

To note the attached procedure which will be followed by the Licensing & Regulatory Sub-Committee, at the discretion of the Chairman, when considering the application at agenda item 4.

4. Application for a Variation to a Premises Licence for Giggling Squid, 65 High Street, Reigate (Pages 9 - 46)

To consider an application for a variation to a premises licence, against which representations have been received.

5. Mediated Applications (Pages 47 - 56)

To note and confirm the following applications determined through mediation without the need for a hearing:

- a) 20/01101/LAPREM for a new premises licence: Batts Hill Distillers Ltd., 40 Northmead Redhill Surrey RH1 2ED
- b) 20/00755/LAPREM for a new premises licence: Café Chai Ltd., 135 High Street Banstead Surrey SM7 2NS
- c) 20/01251/LAPREM for a variation to the premises licence: Shepherd Neame Ltd, Re: Prince Of Wales Public House 2 Holmesdale Road Reigate Surrey RH2 0BB
- d) 20/00963/LAPREM for a new premises licence: Mr Nigel Rix, 23 Fiddicroft Avenue, Banstead, SM7 3AD
- e) 20/01093/LAPREM for a variation to the premises licence: Scott Inns Ltd., Well House Inn Chipstead Lane, Coulsdon, Surrey, CR5 3SQ



Our meetings

As we would all appreciate, our meetings will be conducted in a spirit of mutual respect and trust, working together for the benefit of our Community and the Council, and in accordance with our Member Code of Conduct. Courtesy will be shown to all those taking part.



Streaming of meetings

Meetings are broadcast live on the internet and are available to view online for six months. A recording is retained for six years after the meeting. In attending any meeting, you are recognising that you may be filmed and consent to the live stream being broadcast online, and available for others to view.



Accessibility

The Council's agenda and minutes are provided in English. However, the Council also embraces its duty to anticipate the need to provide documents in different formats, such as audio, large print or in other languages. The Council will provide such formats where a need is identified prior to publication or on request.



Notice is given of the intention to hold any part of this meeting in private for consideration of any reports containing "exempt" information, which will be marked accordingly.

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Licensing & Regulatory Sub-Committee

Hearings Procedure Note

Series A: Licensing Act 2003

Note: Before the meeting begins the Chairman will remind everyone that the meeting is being recorded and webcast live and that anyone present therefore accepts that they may be filmed or recorded.

The order of business will be as follows, although the Chairman has discretionary power to vary it subject to all parties receiving a fair hearing

1. **The Chairman** will introduce him/herself, and will invite the Sub Committee, officers, the applicant and other interested parties to introduce themselves.
2. **The Chairman** will ask the interested parties whether agreement has been reached on any of the issues which are in dispute.
3. **The Chairman** will ask the applicant (or their representative) to confirm who will be speaking at the hearing.
4. **The Chairman** will ask other interested parties to confirm who will be speaking at the hearing.

Note:

Only those having made written representations (or their appointed representative) may speak at the hearing.

Details of all speakers should be provided to Democratic Services when returning the LAR1 notification form, at least five working days before the hearing.

Any late request to speak will be at the discretion of the Chairman and subject to equal treatment of all parties.

Agenda Item 3

Licensing & Regulatory Sub Committee
22 September 2020

Variation of Premises License
Giggling Squid, 65 High Street,
Reigate, RH2 9AE



5. **The Chairman** will invite the **Licensing Officer** to present the report, giving a brief outline of the application and the issues for consideration by the Sub-Committee.
6. **The Chairman** will invite the parties to make their representations to the Sub-Committee, in the following order:
 - (a) Applicant (or representative)
 - (b) Responsible authorities
 - (c) Other interested parties either for or against the application.

7. **The Chairman** will invite questions to and from the parties in the following order:

- (a) from the Licensing & Regulatory Sub Committee members to:
 - i. the Licensing Officer
 - ii. the applicant (and/or their representative)
 - iii. the responsible authorities
 - iv. any other speaker
- (b) from the Licensing Officer to any other party;
- (c) from the applicant and/or representative to any other party;
- (d) from the responsible authorities to any other party;
- (e) from any other speaker to any other party

Note: All questions must be put through the Chairman. There is to be no direct cross-examination between the parties, at any time, without the express permission of the Chairman.

8. **The Chairman** will invite closing submissions from the parties in the following order:
 - (a) the applicant (or their representative),
 - (b) the responsible authorities,
 - (c) any other speakers.

9. **The Chairman** will confirm that no one else has anything further to add and will then adjourn the meeting.
10. The Sub-Committee will deliberate in private, attended by the legal officer and the democratic services officer who may only give professional advice or guidance.
11. If it is necessary to recall any party to clarify points in issue, all parties will be invited to return.
12. When the Sub-Committee has reached its decision all parties will be advised and the Chairman will resume the meeting.
13. **A summary of the decision will be given**, which is to be considered as provisional and subject to amendment or correction in the detail, until the formal decision is issued in writing.

HEARING FORMALLY CLOSED

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Agenda Item 4



Reigate & Banstead
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REPORT OF:	HEAD OF NEIGHBOURHOOD OPERATIONS
AUTHOR:	DIANNE MITCHELL
TELEPHONE:	01737 276804
E-MAIL:	Dianne.Mitchell@reigate-banstead.gov.uk
TO:	LICENSING & REGULATORY COMMITTEE
DATE:	TUESDAY 22 ND SEPTEMBER 2020

AGENDA ITEM NO:	4	WARD(S) AFFECTED:	REIGATE
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SUBJECT:	APPLICATION FOR A VARIATION TO A PREMISES LICENCE FOR GIGGLING SQUID, 65 HIGH STREET REIGATE
PURPOSE OF THE REPORT:	TO DETERMINE THE APPLICATION TO VARY THE PREMISES LICENCE

OPTIONS

The Committee has the following options:

1. To modify the conditions of the licence by altering, omitting or adding any new condition.
2. To reject the whole or part of the application.

The Committee has authority to determine the above options.

Background

1. An application has been received from the licence holder Chokdee Ltd., Unit 2 The Billings, Walnut Tree Close Guildford GU1 4UL to vary the premises licence at Giggling Squid 65 High Street Reigate. The application has been submitted on behalf of the applicant by Mr Craig Baylis of Bryan Cave Leighton Paisner LLP, Governors House, 5 Laurence Pountney Hill, London EC4R 0BR
2. The application is attached to this report as Annex 1. A location plan of the premises showing the proximity of adjacent properties is attached at Annex 2. Numbers 1-5 Pilgrim Mews are shown in the block adjacent to 65 High Street and numbers 6-9 are to the rear of 63 High Street.
3. The current premises licence reference 13/01065/LAPREM is reproduced in Annex 3
4. A minor variation application was received on 1 July 2020 which requested the removal of the condition "There is no public access to the rear gardens except in emergency" The purpose of the application was "to permit the use of the rear garden for seated customers during Covid 19 period. The premises licence already permits off sales so there is no requirement for the licence to be extended to include the garden area". Following objections from the Environmental protection officer and residents, Officers refused this application

Agenda Item 4

under delegated authority, on the grounds that it would impact on the licensing objective – prevention of public nuisance.

Current Application Summary

5. This application is similar to the previous minor variation but now seeks to amend and not completely remove the existing licence condition in Annex 2 which prohibits the use of the rear garden area. Permission is requested to allow patrons of the premises to be seated in the garden area at tables taking full table meals until 19:00 on any day, and cleared of patrons by 19:30 hrs. Thereafter the area would be used only for emergency purposes, and doors and windows would be kept shut after 23.00.
6. The applicant has subsequently clarified that
 - i. the doors and windows referred to in paragraph 5 above are the 2 large doors at ground floor level which would need to be opened to permit customer access to the rear garden until 19:30 after which they could remain closed.
 - ii. Application Page 9 The statement “the supply of alcohol shall cease in the rear garden at 19:00” should read “the consumption of alcohol shall cease in the rear garden at 19.00”.
 - iii. A garden plan showing the proposed layout of the area is provided at Annex 4
7. The times stated in the application for the supply of alcohol are those previously granted in the current licence for both on and off sales. There is no application to change these times, and as permission is not required to consume alcohol in the rear garden area, they do not form part of this application
8. Council officers are satisfied that the application has been correctly made and advertised in accordance with the statutory requirements.

Representations

9. A total of 8 representations were received from interested parties. The relevant parts of the representations refer to concerns about the use of the proposed area in particular noise nuisance generated by people occupying the garden area. The representations are reproduced in full at Annex 5
10. A further representation was received from the responsible authority for environmental protection, on the basis of public nuisance. A copy of this representation is attached at Annex 6

Policy and Legal Considerations

11. Relevant to this application are section 8 of the Council’s Statement of Licensing Policy – The Licensing Objectives: Prevention of nuisance, Section 149 Equality Act 2010 - Public Sector Equality Duty, Human Rights Act 1998. Licensing Act 2003; Part 2 Licensing Authorities (sections 4-7); Part 3 Premise

Agenda Item 4

Licences (sections 34-36); section 182 Home Office guidance; section 183 Hearings and other matters considered relevant on the facts.

Appeals Procedure

12. In cases where a variation for a premises licence is modified, rejected or granted, in full or in part, an appeal may be made to the Magistrates Court within 21 days beginning with the day on which the appellant was notified of the decision. The rights of appeal are available to both the applicant and to persons who made relevant representations.

Background Papers: None

Annex 1	Application form
Annex 2	Location plan
Annex 3	Existing premises licence 13/01065/LAPREM
Annex 4	Plan of proposed garden layout
Annex 5	Interested Party Representations
Annex 6	Responsible authority representation

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Vary a Premises Licence

Review

Please review the details to below to ensure they are correct before proceeding. If the details shown are not correct, click previous to enter the correct licence number.

Current Licence number

13/01065/LAPREM

Current Premises address

65 High Street Reigate Surrey RH2 9AE

Premises Details

Premises Licence Number *

13/01065/LAPREM

Premises Address *

65 High Street Reigate Surrey RH2 9AE

Telephone Number at Premises (if any)

Non-domestic rateable value of premises. * For further details on how to find the non-domestic rateable value of the premises please consult further guidance on the council's premises related licensing pages.

£ 47500

Type of Premises Licence Holder

Type of Premises Licence Holder *

Non-Individual(s)

Premises Licence Holder - Non Individual

Name *	Chokdee Ltd
Street address *	Unit 2
	The Billings
	Walnut Tree Close
Town/City *	Guildford
County	
Postcode *	GU1 4UL
Registered number (where applicable)	04508336
Description of applicant (for example partnership, company, unincorporated association etc.) *	company
Email *	craig.baylis@bclplaw.com
Daytime Contact Telephone Number	

Variation

Do you want the proposed variation to take effect as soon as possible? *	Yes
--	-----

Variation

Do you want the proposed variation to have effect in relation to the introduction of the late night levy? (Please see Guidance Note 1)*	No
Briefly describe the nature of the proposed variation. (Please see Guidance Note 2) *	Amend condition in Annex 2 of the premises licence so as to permit the use of the rear garden area by patrons of the premises seated at tables taking full table meals, until 19.00 on any day with the area to be cleared of patrons by 19.30. Thereafter the area to be used only for emergency purposes and doors and windows to be kept shut after 23.00
If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, please state the number.	

Operating Schedule

Complete those parts of the Operating Schedule below which would be subject to change if this application to vary is successful.

Provision of regulated entertainment (please read guidance note 3) *

Plays

Films

Indoor Sporting Events

Boxing or Wrestling

Live Music

Recorded Music

Performances of Dance

Anything of a similar description falling under Music or Dance

Provision of late night refreshment

Supply of Alcohol

Type of Variation - Supply of Alcohol

Please select the type of variation that applies to this activity.

*

Change an existing Activity

Supply of Alcohol Standard Times

Standard days and timings, where you intend to use the premises for the supply of alcohol. (please read guidance note 8) *
Please enter times in 24hr format (HH:MM)

Day *

Monday

09:00

23:30

Supply of Alcohol Standard Times

Standard days and timings, where you intend to use the premises for the supply of alcohol. (please read guidance note 8) *
Please enter times in 24hr format (HH:MM)

Day *

Tuesday

09:00

23:30

Supply of Alcohol Standard Times

Standard days and timings, where you intend to use the premises for the supply of alcohol. (please read guidance note 8) *
Please enter times in 24hr format (HH:MM)

Day *

Wednesday

09:00

23:30

Supply of Alcohol Standard Times

Standard days and timings, where you intend to use the premises for the supply of alcohol. (please read guidance note 8) *
Please enter times in 24hr format (HH:MM)

Day *

Thursday

09:00

23:30

Supply of Alcohol Standard Times

Standard days and timings, where you intend to use the premises for the supply of alcohol. (please read guidance note 8) *
Please enter times in 24hr format (HH:MM)

Day *

Friday

09:00

23:30

Supply of Alcohol Standard Times

Standard days and timings, where you intend to use the premises for the supply of alcohol. (please read guidance note 8) *
Please enter times in 24hr format (HH:MM)

Day *

Saturday

09:00

23:30

Supply of Alcohol Standard Times

Standard days and timings, where you intend to use the premises for the supply of alcohol. (please read guidance note 8) *
Please enter times in 24hr format (HH:MM)

Day *

Sunday

09:00

23:30

Supply of Alcohol

Will the supply of alcohol be for consumption on premises or off premises or both? (please read guidance note 9) *

Both

State any seasonal variations for the supply of alcohol. (please read guidance note 6)

Please state any non-standard timings, where you intend to use the premises for the supply of alcohol at different times from the Standard days and times listed? (please read guidance note 7)

Supply of alcohol in the rear garden area to cease at 19:00

Adult Entertainment

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children. (please read guidance note 10)

None

Opening Hours Standard Times

Standard days and timings, where the premises are open to the public. (please read guidance note 8) * Please enter times in 24hr format (HH:MM)

Day *

Monday

09:00

00:00

Opening Hours Standard Times

Standard days and timings, where the premises are open to the public. (please read guidance note 8) * Please enter times in 24hr format (HH:MM)

Day *

Tuesday

09:00

00:00

Opening Hours Standard Times

Standard days and timings, where the premises are open to the public. (please read guidance note 8) * Please enter times in 24hr format (HH:MM)

Day *

Wednesday

09:00

00:00

Opening Hours Standard Times

Standard days and timings, where the premises are open to the public. (please read guidance note 8) * Please enter times in 24hr format (HH:MM)

Day *

Thursday

09:00

00:00

Opening Hours Standard Times

Standard days and timings, where the premises are open to the public. (please read guidance note 8) * Please enter times in 24hr format (HH:MM)

Day *

Friday

09:00

00:00

Opening Hours Standard Times

Standard days and timings, where the premises are open to the public. (please read guidance note 8) * Please enter times in 24hr format (HH:MM)

Day *

Saturday

09:00

00:00

Opening Hours Standard Times

Standard days and timings, where the premises are open to the public. (please read guidance note 8) * Please enter times in 24hr format (HH:MM)

Day *

Sunday

09:00

00:00

Opening Hours

State any seasonal variations. (please read guidance note 6)

Please state any Non-standard timings, where you intend the premises to be open to the public at different times from the Standard days and times listed? (please read guidance note 7)

The rear garden shall be closed to the public at 19:30 save for emergency

Variation

Please identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.

Amend current condition in Annex 2

Licensing Objectives

Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

a) General - all four licensing objectives (b, c, d and e) (please read guidance note 11)

In the rear garden area patrons shall be seated at all times and table service shall always be provided. Waiting staff shall monitor noise levels from patrons in the rear garden area to ensure that it does not reach levels that may disturb neighbours. Supply of alcohol shall cease in the rear garden at 19:00 The rear garden area shall be cleared of patrons by 19:30 and thereafter the area shall only be used in case of emergency with all doors and windows closed after 23:00

b) The prevention of crime and disorder

see box a

c) Public safety

see box a

d) The prevention of public nuisance

see box a

e) The protection of children from harm

see box a

Declarations

Declaration Type *

Sole Applicant - Individual or Other

Declarations

I agree to pay the prescribed fee or I do not need to make payment of the fee because this application has been made in relation to the introduction of the late night levy. I understand that copies of this application and the plan will be sent to the responsible authorities and others where applicable. I understand I must now advertise my application. I agree that on receipt of the updated premises licence to destroy any and all previous versions of the licence. I understand that if I do not comply with the above requirements my application will be rejected.

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT

Signature/Declaration of applicant (the current premises licence holder) or applicant's solicitor or other duly authorised agent (see Guidance Note 13). If signing/applying on behalf of the applicant, please state your name and in what capacity you are authorised to sign/apply. When submitting an on-line application form the 'Declaration made' checkbox must be selected.

Full Name *

Craig Baylis

Date *

30/07/2020

Capacity *

Applicant's Solicitor



Declaration made

Do you wish to provide alternative correspondence details? *

Yes

Alternative Correspondence Address

This is the address which we shall use to correspond with you about this application.

Please provide Contact Name (where not previously given) and postal address for correspondence associated with this application (See guidance note 15).

Title *	Mr
First name *	Craig
Surname *	Baylis
Street address *	Governor's House
	5 Laurence Pountney Hill
Town/City *	London
County	
Postcode *	EC4R 0BR
Telephone Number	02034002326
Email Address *	craig.baylis@bclplaw.com

Email confirmation

On submission an email confirmation will be sent using the details below

Forename	Craig
Surname /Company Name	Baylis
Email *	craig.baylis@bclplaw.com
Telephone	02034002326

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Giggling Squid 65 High St Reigate

Scale: 1:709 @ A4

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Castlefield Road, Reigate
Surrey, RH2 0SH

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PREMISES LICENCE

Premises Licence Number

R&BBC 13/01065/LAPREM

Part 1 – Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

Giggling Squid
 65 High Street
 Reigate
 Surrey
 RH2 9AE

Telephone number

Where the licence is time limited the dates

-

Licensable activities authorised by the licence

Late Night Refreshment
 The Supply of Alcohol

Times the licence authorises the carrying out of licensable activities

Late Night Refreshment	
Every Day	23:00 - 00:00
The Supply of Alcohol	
Every Day	09:00 - 23:30

The opening hours of the premises

Monday	09:00 - 00:00
Tuesday	09:00 - 00:00
Wednesday	09:00 - 00:00
Thursday	09:00 - 00:00
Friday	09:00 - 00:00
Saturday	09:00 - 00:00

Sunday

09:00 - 00:00

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Alcohol is supplied for consumption both on and off the Premises

Licence Granted : 13th October 2011

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Chokdee Ltd
TA Giggling Squid
Unit 2 The Billings
Walnut Tree Close
Guildford
GU1 4UL

Registered number of holder, for example company number, charity number (where applicable)

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Simon Gallagher

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

PA0811

Trafford MBC

Annex 1 – Mandatory conditions

1 Alcohol All (except off sales only)

The Licensing Act 2003 (Mandatory Licensing Conditions) (Amendment) Order 2014

1. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

2. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

3. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

(a) a holographic mark, or

(b) an ultraviolet feature.

4. The responsible person must ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

(i) beer or cider: ½ pint;

(ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available."

The Licensing Act 2003 (Mandatory Conditions) Order 2014

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1—

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula—

$$P = D + (D \times V)$$

where—

(i)

P is the permitted price,

(ii)

D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii)

V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c)

"relevant person" means, in relation to premises in respect of which there is in force a premises licence—

(i)

the holder of the premises licence,

(ii)

the designated premises supervisor (if any) in respect of such a licence, or

(iii)

the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d)

"relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e)

"valued added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

2 Alcohol - off sales only

(1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.

(2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

3 Premises Licence, Sale of Alcohol permitted

"No supply of alcohol may be made under this licence

a. At a time when there is no designated premises supervisor in respect of it or,

b. At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended"

"Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence."

Annex 2 – Conditions consistent with the Operating Schedule

An established company run by the applicant who will continue to take an active part in its operation ensuring that good training is in place especially in relation to underage sales and refusals of service. All training will be recorded and records made available to the officers of the licensing authority and police.

Digital CCTV and appropriate recording equipment is installed, operated and maintained throughout the premises internally to cover all public areas with sufficient numbers of cameras. CCTV footage will be stored for a minimum of 28 days, and the management will give full and immediate co-operation and technical assistance to the Police in the event that CCTV footage is requested for the prevention and detection of suspected or alleged crime. The CCTV images will record and display dates and times, and these times will be checked regularly to ensure their accuracy and will be changed when British Summertime starts and ends.

The CCTV will be signed off by a Police Officer from the Police Licensing Unit to say it meets the required specifications.

Alcohol will only be served to customers who are also having or have had a table meal at the premises.

A new fire risk assessment will be carried out and training as required given to all staff.

There are no issues identified.

There is no regulated entertainment, however service to the outside are at the front of the premises if granted the Highways Licence will cease at 2200.

There is no public access to the rear gardens except in emergency and doors and windows of the premises will be kept shut after 2300 except for passing through.

Notices will be displayed asking patrons to leave quietly and respect the neighbours.

A family friendly restaurant into which children will be admitted as is allowed by licensing law.

The premises will adopt a "Challenge 25" policy whereby any person attempting to buy alcohol who appears to be under 25 will be asked for photographic ID as proof of their age. The only ID that will be accepted are passports, UK driving licences or other recognised National ID documents as detailed in licensing policy all bearing date of birth and a photograph or proof of age cards bearing the "PASS" mark hologram. The list of approved ID may be amended or revised in line with Licensing Policy without the need to amend the actual licence.

A refusal register will be maintained by the staff and all cases of refusing service for age related sales and other offences will be recorded. The register will be inspected by the DPS regularly and signed at least once a month to say it has, and will be available for inspection by officers of the licensing authority and the Police.

Embedded Restrictions

Annex 3 – Conditions attached after a hearing by the licensing authority

1. All rear windows are to be kept closed except for the first floor bay windows, these to be under management control and to close no later than 2300 hrs.
2. There shall be no external bottle bins and empty bottles will be stored inside the premises.

Annex 4 – Plans

GENERAL NOTES

1. ALL WORK SHALL BE IN ACCORDANCE WITH THE BUILDING REGULATIONS 2014 AND THE BUILDING REGULATIONS (GENERAL) REGULATIONS 2014.
2. ALL WORK SHALL BE IN ACCORDANCE WITH THE BUILDING REGULATIONS (GENERAL) REGULATIONS 2014.
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PROPOSED FIRST FLOOR LAYOUT PLAN
scale: 1:50, 1:100@A3

PROPOSED GROUND FLOOR LAYOUT PLAN
scale: 1:50, 1:100@A3

PROPOSED BASEMENT LAYOUT PLAN
scale: 1:50, 1:100@A3

PROJECT: Giggling Squid, Reigate

TITLE: LICENSING PLANS

ISSUED: MO AUG 2011 **SCALE:** 1:100

PROJECT NUMBER: BD1122 **NUMBER:** 07-01 **CHECKED:** HYNDON D

DESIGNER: BLENHEIM DESIGN

ADDRESS: 65 River Place, Reigate, BN1 6JA

CONTACT: 01873 380001, info@blenheimdesign.com

LEGEND:

- Information only
- Application for Local Authority
- Under Construction

REVISIONS:

NO.	DATE	DESCRIPTION
1	15.08.11	ISSUED FOR LOCAL AUTHORITY
2	15.08.11	ISSUED FOR LOCAL AUTHORITY
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13	15.08.11	ISSUED FOR LOCAL AUTHORITY

PROPOSED GROUND FLOOR LAYOUT PLAN
scale: 1:50, 1:100@A3

REVISIONS:

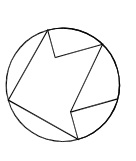
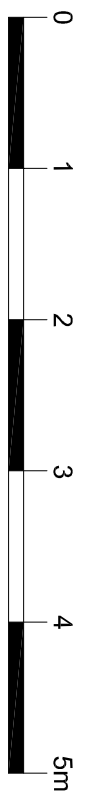
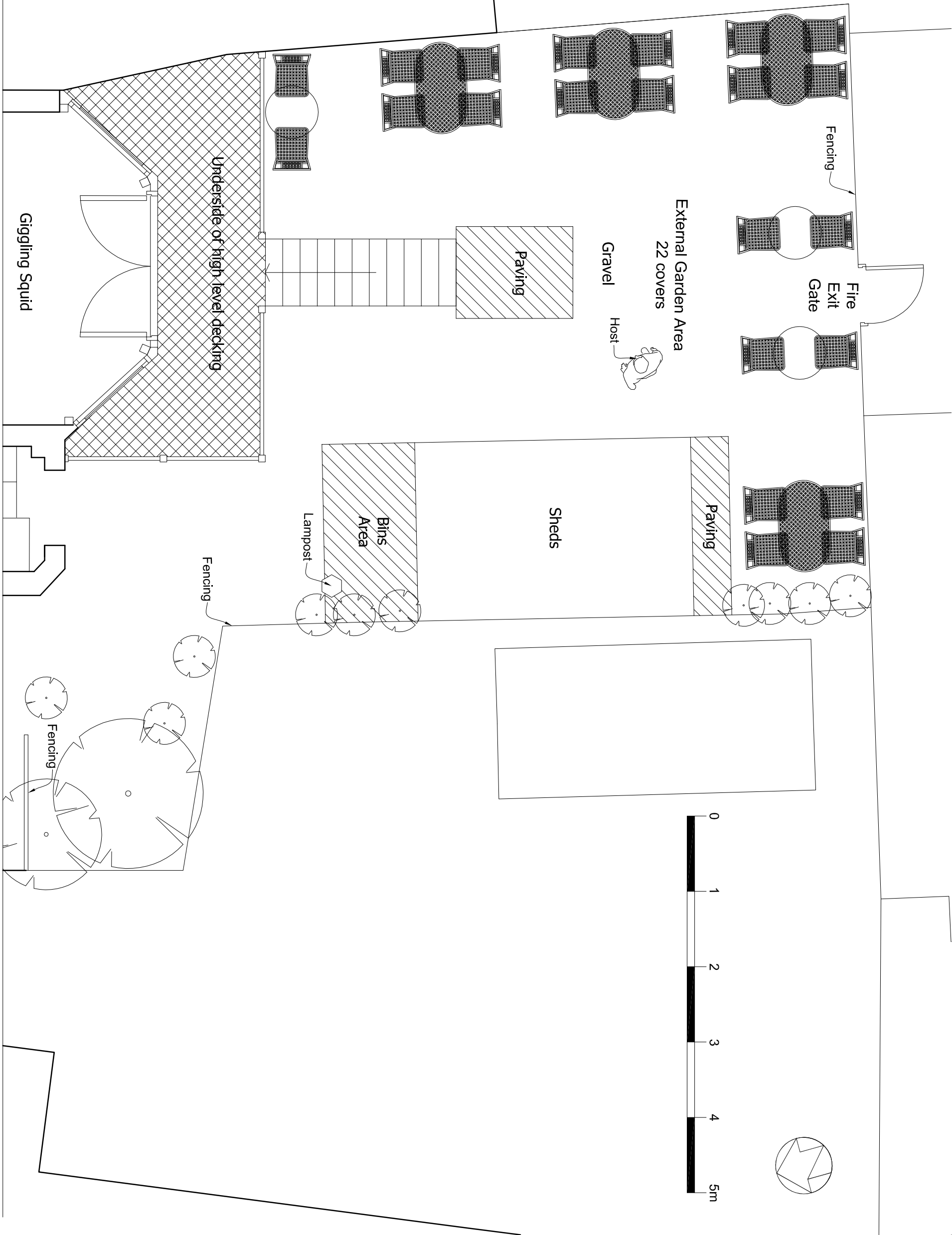
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13	15.08.11	ISSUED FOR LOCAL AUTHORITY

PROPOSED BASEMENT LAYOUT PLAN
scale: 1:50, 1:100@A3

REVISIONS:

NO.	DATE	DESCRIPTION
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CLIENT
The Barber Shop
Gigging Squid

PROJECT
65 High Street,
Reigate RH2 9AE

DRAWING TITLE
Socially Distanced Pavement
Seating Layout "As Proposed"

SCALE
1:50

DRAWING NUMBER
1697/11

REVISION
/

DATE
19.06.20

PNW Studios Ltd

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**Interested part representations Application reference is 20/01169/LAPREM
Giggling Squid Restaurant.**

Sent; Tue 25/08/2020 10:50

I am writing to tell you that I do not support the new application from the giggling squid for licence to use their garden for dining until 7.30pm. This is an invasion on our privacy being so close to their garden with regards to noise and vision and I thoroughly object to the further application!

Pauline Baker
Pilgrim Mews

Sent; Tue 25/08/2020 09:31

Dear Sirs

Please accept this email as formal opposition to the planning application for the Giggling Squid to open up their rear garden.

We live in the adjoining flats at number Pilgrim Mews.

We understand that you are already aware of the ongoing issues, regarding the night time bottle disposal, and the food waste inviting the rats, however the additional noise just a few yards away will be too much. In addition there is no access to the Mews from their garden so that surely would be a problem if there was to be an evacuation of any kind.

Yours sincerely

Martin Boon

Sent; Wed 19/08/2020 16:46

Dear Lisa,

Further to my email of 3.7.2020 and our telephone conversation expressing concern about the application for a minor change to licensing at the Giggling Squid restaurant in Reigate, I now write in response to the full application as proposed in the blue notice currently displayed in the restaurant window.

I write as director of Pilgrim Mews, Reigate Ltd. Pilgrim Mews, located behind Reigate High Street and immediately behind the Giggling Squid restaurant, was established as a residential community of 10 properties in 2009. In 2011 the Giggling Squid restaurant was established and a new licence approved for the premises, with significant restrictions attached to recognise the impact on the residents whose properties are immediately to the side and the rear of the restaurant garden (something of a misnomer as it is in practice more of a back yard).

Regarding the new full application to remove the restriction on outdoor dining:-

- 1.To allow external dining would inevitably increase the noise and smell pollution for residents considerably. It would significantly change the status of what is currently a very well defined residential environment. At the time of the original licence approval, the restaurant owners acknowledged the need for the restrictions to respect the residential nature of the immediate area behind the restaurant. There seems no justification for a change to this.
- 2.Unfortunately, the restaurant is already in breach of two other restrictions attached to the original licence. Bottles and glass are stored in the external yard with nightly noise disturbance. Window closures are not managed according to the restrictions and this causes additional

unnecessary noise. Both these issues have been raised with the restaurant management but the problem remains.

3. There is already a rodent problem at Pilgrim Mews which, according to the vermin control contractor, has increased since the restaurant re-opened. External dining would obviously make the situation worse still.

We understand the desire of the council to support businesses trying to make the best of the current very difficult circumstances. However, approval of this application would significantly change the atmosphere of what is currently a quiet residential area. I hope that a site visit will be made in order to take full account of the impact this would have. It is also possible that there is already unused space internally for additional seating as I am not aware that the restaurant uses all the existing space in the building.

Your sincerely

David Johns

Director,
Pilgrim Mews, Reigate.

Sent: 17 August 2020 13:57

I refer to the above application which you have received.

I list below the reasons why I object strongly to this application.

At present their license states not to have the restaurant doors open at the back of the restaurant but they continue to ignore this and have them open on a regular basis.

I feel because of this they will not abide to the 7.30 pm rule as no-one will be policing it and patrons will be in the garden well passed this time. We will have additional noise from the garden along with cigarette smells which will devalue the properties in Pilgrim Mews which the Giggling Squid garden adjoins and spoil our enjoyment.

My three year old grandson stays with me regularly and I think the noise will disturb him at night especially when it is hot and the windows are open. He goes to bed at 6.30 pm.

We have had a problem with rats from the various restaurants surrounding Pilgrim Mews. I think people eating in the garden so close to the houses and flats will make the problem even worse. (Your Environment Officer was informed of this).

Regards,

Sarah Johnston

Pilgrim Mews

Sent: 21 August 2020 11:08

Dear Lisa

I am writing again about the concerns the residents of Pilgrim Mews have regarding the application to withdraw the restrictions that were imposed on Giggling Squid when they originally opened. They were imposed for a reason – because Pilgrim Mews is a residential area.

The noise would greatly increase – at the moment, the noise of the bottles being thrown into a bin is extremely loud and often quite late in the evening.

As requested in my July email, the customers should stay inside the building, where they have several floors to serve customers.

Regards

Wendy Percy

Sent: 27 July 2020 11:34

Dear Lisa

I am a resident of Pilgrim Mews and my flat is one of the nearest properties to Giggling Squid's yard.

If the restrictions were removed on using the yard for customers, my concern is that the noise emanating from this area would be substantial and it would be at the expense of the Pilgrim Mews' owner's quality of life.

Nowadays, restaurants serve food and drinks all day and all evening, I appreciate that all businesses in the High Street are having a hard time, but Giggling Squid should keep the customers inside as originally agreed when they asked for change-of-use on the building.

Regards

Wendy Percy

Pilgrim Mews, Reigate

Wed 26/08/2020 20:16

Good evening,

I am writing to express my concern over application 20/01169/LAPREM relating to Giggling Squid using their outdoor space for dining until 7.30pm. I believe this will create additional noise for the residents near the restaurant, the restaurant already often has windows and doors open at the rear, which I believe is not permitted, and empties bottles both at the front and back of the property which causes loud noises for residents late in the evening.

Kind regards,

Alex Standen

Pilgrim Mews, Reigate

Tue 25/08/2020 10:58

Regarding the new application - Giggling Squid

External dining will increase the noise and smell pollution for residents. The existing ban is in place to acknowledge the fact that the rear of this part of the High Street is a residential area which pre-existed the establishment of the restaurant and the issue of its licence.

It will be almost impossible for the restaurant to adhere to the other existing restrictions of window closure and waste storage which they are currently in breach of anyway, adding to the current disturbances. Given this, there is a lack of confidence that the limitations of the new application will be respected.

Other issues: -

There is already a rodent problem at the Mews which we are having to deal with. According to the vermin contractor, the problem has returned since the restaurant re-opened.

The restaurant does not have rights of emergency escape from the garden to the Mews. Their designated evacuation route is via the restaurant onto the High Street.

We all want to support businesses trying to make the best of the current very difficult situation, but this would significantly change the atmosphere of what is currently a very well defined residential area. I think we would feel a distinct loss of control of our immediate environment if this goes ahead. At present I am only able to sleep in one bedroom in my four bed roomed home due to antisocial behaviour, unreasonable noise and lighting issue from The Bulls Head which is being investigated by Environmental Health. The doors were open the other evening and with a customer from the Giggling Squid who was sitting on the wooden balcony and was smoking. Which could also cause a fire hazard to Pilgrim Mews Flats and the noise from the customers was very loud.

I strongly object to the change of licence.

Best regards
Claire Trench
Pilgrim Mews

Sent: 13 August 2020 18:05

Dear Ms Mitchell,

Further to my earlier emails to you, and Ms Stevens, I understand that the Giggling Squid has submitted a revision to their earlier application, which was declined, for the use of the rear patio for dining.

They have now submitted an application to be able to use the rear outside dining area until 7pm, and for the tables to be vacated by 7.30pm.

Many of our earlier objections to the use of the outside dining area at all, still hold good for this application. The noise and smell pollution will still be a major problem for the residents of Pilgrim Mews.

It is also worth repeating the original conditions laid down prior to the opening of the restaurant.

- 1.No outside use of the rear garden was allowed.
2. The ground floor windows should remain closed at all times.
3. No bottles to be stored in the rear garden.

Sadly, the restaurant has had to be reminded on a number of occasions, where they have not complied with either of conditions 2 and 3.

There is no doubt that asking staff of the Giggling Squid to self police the 7pm and 7.30pm timings will prove impossible; if granted, will we be able to rely on the council enforcing the conditions at the times shown? Sorry to say, but the staff of the restaurant have frequently not been aware in the past, of any of the existing conditions noted under 1-3 above.

We have, sadly, also seen an increase in rodent activity since the restaurants reopened, the control of which is a costly process for the residents of the Mews. The use of the outside dining area would also increase this activity.

Finally, it may also be worth checking whether the restaurant is making full use of all of its 3 floors of existing internal space.

We appreciate that the council would like to support the High Street traders at this time, but this is a step too far- and, given the previous applications, any relaxation would no doubt be viewed by them as a thin edge of a wedge, to be exploited in the future.

I would appreciate your confirmation of the receipt of this mail, and would be happy to discuss this with you at your convenience.

Thank you,
John Warbey
Pilgrim Mews

Email dated; 23.8.20
Dear Ms Stannard,

Following my email to you of 20th August, I apologise for writing to you again, regarding the above application.

Aside from the concerns expressed in that email, there are two further matters which need to be noted.

You will see from the photos below, that the staircase from the restaurant to the proposed dining area, is very steep, and made of wood. I would imagine that this contravenes Health and Safety regulations.

This particularly as the second photos shows what is purportedly a fire exit. This is NOT a legal exit. There is NO access to Pilgrim Mews from the Giggling Squid property. The gate in the photo is supposed to be permanently locked, as it was erected in error by the Developer. This is why we have noted that any exit from the patio would have to be through the restaurant.

Two sheds have also been erected next to the proposed dining area; we are not sure what these are used for. At the time of writing, large containers of Rape Seed oil are also being stored in the rear garden area.

I feel it is also worth repeating the point made by David Johns; the restaurant has repeatedly ignored the existing restrictions on the use of the outside area, a recent photo shows the windows and door open, and a male smoking on the balcony. They are very unlikely to observe any restrictions on table times.

We very much hope that this application will fail.

Yours sincerely,

John Warbey
Pilgrim Mews.

PHOTO 1 ; Warbey



PHOTO 2 ; Warbey



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Environmental Health

The Licensing Authority for the District of Reigate & Banstead BC
c/o The Licensing Team
Environmental Health
Reigate and Banstead Borough Council
Town Hall, Castlefield Road
Reigate, Surrey
RH2 0SH

Our ref: 20/05036/EJLAPP
Your ref: 20/01169/LAPREM
Date: 25th August 2020

Dear Licensing

Licensing Act 2003

Premises Licence Variation Application: 20/01169/LAPREM

Giggling Squid 65 High Street Reigate Surrey RH2 9AE

As a responsible authority as defined in section 13(4)(e) of the Licensing Act 2003, we hereby make representation in respect of the premises known as Giggling Squid, 65 High Street, Reigate, Surrey, RH2 9AE.

The reason for making representation is that the current licence application in respect of the operating schedule does not contain sufficient measures to promote the licensing objective to prevent public nuisance.

The following has been taken into account for the purposes of this representation:

- There are 29 residential properties within a 50m radius of the premises, and we have received noise complaints in the past from local residents.
- We have received 2 noise complaints from this premises since September 2017. The noise complaints were: One of noise from inside the building with the window open, and another from dragging bottles to be collected by refuse, with the staff shouting. These complaints show an alleged breach of the licensing objectives added to the premises licence at a previous licensing hearing.

Cont. over...

- www.reigate-banstead.gov.uk • Follow the council on twitter.com/reigatebanstead •

- There is no plan included with the application so we are unable to see where the customers will be seated in relation to where nearby residents are situated. The lack of plan or information regarding this makes it difficult to make any suggestions on how the potential noise can be managed and mitigated in the rear garden.
- By amending this condition and allowing the rear garden to be used for seated customers, it has the potential to impact the licensing objective of preventing public nuisance by causing excessive noise and disturbance to nearby residents from customers and staff. Therefore the view taken by Environmental Protection is that this condition should not be removed or amended.

Yours faithfully

Ms Liz Rutledge
Environmental Services Officer

Email: environmental.protection@reigate-banstead.gov.uk

Application ref: 20/01101/LAPREM

Batts Hill Distillers Ltd., 40 Northmead Redhill Surrey RH1 2ED

The applicant has applied for a new Premises Licence for a residential property in Redhill. The business involves the sale of alcohol for consumption off the premises on weekdays from 09:00hrs to 17:00 hrs. Orders will be taken online only, and the public will not be admitted to the premises.

The following mediated conditions were agreed with the Police following their objections:

1. Sales of alcohol will only be taken via an accredited website.
2. Alcohol shall not be delivered other than to residential and business addresses with a valid postcode.
3. At the time of ordering, the following details shall be recorded and made available for inspection by a responsible authority under the Licensing Act 2003;
 - (a) the full name of the purchaser,
 - (b) the address of the purchaser,
 - (c) an email address for the purchaser,
 - (d) the method of payment and details of alcohol supplied,
 - (e) confirmation the customer is over 18 years of age.
4. All deliveries must not be left with anyone under the age of 18 years.
5. All deliveries sent out must be sent by means of a 'signed delivery' and the person signing to accept delivery must be able to provide valid acceptable ID. The type of ID seen will be recorded alongside the signature of the receiving customer.
6. An alcohol disclaimer will be displayed on the website asking that a date of birth and an email be provided, and they will need to provide ID at the door if they look under 25. Customers at the time of ordering are to be reminded that it is a criminal offence for a person under 18 years to purchase or attempt to purchase alcohol for themselves or on behalf of a person under the age of 18 years.
7. Alcohol shall only be delivered after full payment has first been received online. Delivery drivers shall only deliver the actual alcohol that has already been paid for in full online. Delivery drivers shall not accept cash or other payments at the delivery address. Delivery drivers will not carry surplus stock of alcohol in the delivery vehicle.
8. Customers shall be advised that delivery drivers reserve the right to refuse delivery as follows:

Agenda Item 5

- a) No adult is present, or the person accepting the delivery cannot produce ID if requested by driver
 - b) The person in receipt of the delivery appears to be intoxicated through alcohol/drugs.
 - c) In the opinion of the delivery driver, the customer is exhibiting abusive behaviour.
9. There will be a Challenge 25 policy in place; this will be displayed on any website used.

Application ref: 20/00755/LAPREM
Café Chai Ltd., 135 High Street Banstead Surrey SM7 2NS

The existing café has applied to sell alcohol every day from 10:00 to 23:00 hrs, The applicant states it will close at 18:00hrs unless there is a special event on 2-3 evenings maximum per week.

The following mediated conditions were agreed with the Police following their objections:

1. A fully operating and recording digital CCTV system shall be installed at the premises. At least one internal camera should achieve clear images of all persons entering and exiting the premises. Access to the system must be available to Police and any other responsible authority upon request, or in any case within 48 hours. The release of CCTV footage shall be subject to compliance with data protection laws. CCTV recording shall be kept for a minimum of 14 days
2. The licence holder shall operate and maintain an incident and refusal log
3. The licence holder shall ensure that staff are trained on the requirements of the Licensing Act and the four objectives. All staff training must be documented, signed and kept for a minimum of 12 months. Refresher training will be given after every 12 months.
4. Alcohol may be sold without food when the premises is hired for private parties or special events take place. At all other times it will be served with food.

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**Application ref; 20/01251/LAPREM
Shepherd Neame Ltd, Re: Prince Of Wales Public House 2 Holmesdale Road
Reigate Surrey RH2 0BB**

This application confirms minor changes to the internal plan of the premises. In addition, the variation application extends the area licensed for the sale of alcohol to include a new bar situated in the outside area. The bar is to be licensed to sell alcohol from Monday-Sunday 12:00 - 22:30, close at 23:00 hrs and be manned at all times when it is open. All other hours and activities on the existing premises licence to remain unchanged.

The following mediated conditions were agreed with the Police following their objections:

1. CCTV shall be installed on the premises and fully maintained, showing correct date and time information. CCTV to cover internal licensable area, beer garden, outside bar and smoking area. The CCTV shall provide clear images of people entering and exiting the premises. There must always be a minimum of one member of staff during licensable hours, trained to use the CCTV and able to make the data images available at the request of Police or other authorised licensing authority within 24 hours. All CCTV recordings to be retained for a minimum of 31 days.
2. Staff training shall be recorded and updated every 6 months. Training shall cover:
 - i. The licensing objectives.
 - ii. The requirements for ID as part of age verification.
 - iii. Dealing with an intoxicated person
 - iv. Dealing with disorderly incidents /disorderly persons
 - v. Dealing with drug related activity on a licenced premises.
 - vi. Recording of any refusal to sell alcohol
 - vii. Safeguarding of children or a vulnerable adult
 - viii. Recording and reporting of incidents to police and information to be shared with police to promote the licensing objectives
 - ix. All training records will be available to an authorised officer on request.
3. An incident log shall be maintained on the premises, which documents the date and time of any incidents involving the premises, which could undermine the licensing objectives. This shall be completed within 24 hours of the incident, be available upon request of a police officer or an authorised officer and will record the following:
 - i. All crimes reported at the venue
 - ii. All ejections of patrons
 - iii. Any complaints received concerning crime and disorder
 - iv. All drugs seized or found
 - v. Any incidents of disorder
 - vi. Any faults in the CCTV system, including action taken to remedy

vii. Persons banned from the premises

4. There shall be a record of any refused sale of alcohol. The refusal register shall be inspected on a regular basis (at least weekly) by the DPS and endorsed.
5. The Premises Licence Holder shall ensure a 'Challenge 25' policy is adopted on the premises at all times. Signage of the 'Challenge 25' policy shall be prominently displayed on the premises.

The following mediated conditions were agreed with the Environmental protection following their objections

1. No use of the outdoor areas by patrons after 23:00 except for ingress to and egress from the premises. *(Please note change of time).*
2. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to a nuisance.
3. Speakers shall not be located/operated outside the premises.
4. While live or recorded music takes place, the licensee or management shall undertake regular monitoring of noise levels at the nearest noise-sensitive locations. A record shall be kept of any monitoring, including the date, time and location of monitoring; the name of the monitor; and any action taken. Records shall be kept for no less than six months and shall be made available upon request by a police officer or an authorised officer of Reigate & Banstead Borough Council.
5. Staff shall monitor customers drinking and smoking outside the premises on a regular basis and ensure patrons do not cause a public nuisance.
6. A direct telephone number for the manager of the premises shall be publicly available at all times the premises are open. This telephone number is to be made available to residents in the vicinity.
7. Alcohol consumed outside the premises shall only be consumed by patrons seated at tables.

Application ref: 20/00963/LAPREM

Mr Nigel Rix, 23 Fiddicroft Avenue, Banstead, SM7 3AD

The applicant has applied for a Premises Licence for a residential property in Banstead to sell gelato and sorbetto, which will contain alcohol. The Premises will not be open to the public. Sales of alcohol for this product for delivery and consumption off the premises will be by internet and telephone order only between 0700 and 2200.

The following mediated conditions were agreed with the Police following their objections:

1. All deliveries of alcohol must not be left with anyone under the age of 18 years. Acceptable documentation to prove age will be either a driving licence, passport or PASS Card.
2. Staff training will be given for the alcohol delivery service on the promotion of the licensing objectives. All training records will be available to be inspected by police or any authorised person on request. Any delivery made using an external company, the Licence Holder will have written consent of delivery conditions from the company.
3. Alcohol shall only be delivered after full payment has first been received. Delivery drivers shall only deliver the actual alcohol that has already been paid for in full. Delivery drivers shall not accept cash or other payments at the delivery address. Delivery drivers will not carry surplus stock of alcohol in the delivery vehicle.
4. Customers shall be advised that delivery drivers reserve the right to refuse delivery as follows:
 - No adult is present, or the person accepting the delivery cannot produce ID when requested by driver.
 - The person in receipt of the delivery appears to be intoxicated through alcohol/drugs.
 - All delivery refusals will be recorded and available to be presented to police or authorised person on request.

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Application ref: 20/01093/LAPREM

Scott Inns Ltd., Well House Inn Chipstead Lane, Coulsdon, Surrey, CR5 3SQ

This application is to extend the existing opening hours and licence hours for the sale of alcohol. The premises have applied to open at 09:00hrs daily with a terminal hour of 00:00 (23:00 hrs Sunday), alcohol will be on sale from 10:00 hrs.

The following mediated conditions were agreed with the Police following their objections:

1. Staff training shall be recorded and updated every 6 months. Training shall cover, but not limited to; the Licensing Act 2003 four licensing objectives, the requirements for ID as part of age verification, the responsibilities of staff selling alcohol, training on dealing with an intoxicated person and assertiveness training. All training records will be available to authorities on request.
2. The licence holder shall ensure that an incident log is kept on the premises and that it documents any incident involving the premises. This shall be immediately available upon request of an authorised officer.
3. There shall be a record of any refused sale of Alcohol. The refusal register shall be inspected on a regular basis by the DPS and signed that they have checked the register. At least 12 months of refusal register details shall be retained and made available upon request by an authorised person.
4. The premises licence holder shall ensure that a 'challenge 25' policy is adopted on the premises at all times. Signage of the 'challenge 25' policy shall be prominently displayed on the premises. Acceptable identification accepted by the premises licence holder, DPS, or other authorised staff members shall be a passport, photo driving licence or PASS accredited identity card.
5. Signage shall be displayed in a prominent position on the premises requesting that customers leave quietly and respect the neighbourhood.
6. Persons under the age of 18 are not allowed to be on the premises after 21:00, unless accompanied by a person over the age of 18 and consuming a full table meal.

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